## Teacher Feedback Survey UK & Ireland SEA LIFE and Sanctuaries

Thank you for visiting SEA LIFE with your class today. We are constantly looking at ways to improve our offering to schools, so to help us monitor visitor enjoyment and enhance our education resources, we would be very grateful if you could help us by completing this quick survey.

Upon completion you will automatically be placed in a free prize draw to win a school trip for your class. The draw will be made every in January and July and the winner will be able to book a free school visit within the following 12 months.

Teacher's name:				:						
School name:		Address:								
						Postcode:				
Email address:					Phone number:					
Year group:	No of adults:			No of children:	Date of visit: //					
Primary or Secondary School?				_ Size o	School	Age range of school				
Which of our attractions	did you visit today	(e.g. Bri	ghton)?							
How long did your class spend at SEA LIFE today? (please tid				ck)	Up to 1 hr: ☐ 1 to 2 hrs: ☐ 2 hrs plus: ☐					
Was your visit to the ce If yes, what topic are yo										
How would you rate the	following aspects of	of your vi	sit? (pleas	se tick ar	nd add comments if r	necessary)				
	excellent	good	ok	poor	comments:					
Booking procedure										
Pre-visit information										
Arrival at the centre										
Marine displays										
Staff at the centre										
Café										
Packed lunch facilities										
Toilets										
Gift shop										
Cleanliness										
Coat and bag storage										
Classroom										
Value for money										







Did your group receive an educational talk?			Y: □	N: [					
If yes, was it a free talk or a VIP Tour? (please state)									
If yes, what was the topic of your talk? (please state)			e)						
Please rate the following aspects	of the talk	your gr	oup recei	ved: (pl	lease tick a	and add comments)			
	exce	llent (	good	ok	poor	comments:			
Content									
Delivery									
Relevant to topic/s studied in class $\hfill\Box$									
National curriculum relevance									
Kept the children's interest $\hfill\Box$									
Participation opportunities									
Tested children's knowledge									
Delivered in a friendly tone									
Language used appropriate to ag	e groups								
Did you visit the SEA LIFE website? Y: □			N: 🗆						
Did you request / download any e	ducationa	l materi	al or reso	urces p	rior to you	r visit? Y: □ N: □			
If you have used our educational	resources	, please	indicate y	your sa	tisfaction v	with them: (please tick and add comments)			
е	xcellent	good	ok	poor	comm	comments:			
Educational pack									
Suitability for my year group									
Adaptability for classroom use									
Which part of the visit did the children enjoy the most?									
Which part of the visit did the children enjoy the least?									











How did you hear about us?								
Received a postal mailing  Received email communication  Friend  Fellow teacher  SEA LIFE Website  Merlin Learning Website  Advertisement  Other (please state)								
If you received our mailing, did you it informative/useful? Y: \( \subseteq \text{N:}								
Who should our communication go to? Head teacher ☐ Head of Year ☐ Individual teacher ☐  Other (please state) ☐								
Do you attend teacher's information evenings at school trip venues? Y: \Boxed N: \Boxed If so, where? \Boxed Where else do you go on school trips? \Boxed What drives your reason to visits? Link to curriculum \Boxed Link to classroom project \Boxed Cost \Boxed Proximity to school \Boxed Other (please state) \Boxed \Boxed V: \Boxed N: \Boxed If you have answered no, please let us know why, so we can improve our service:								
Do you have any other comments or suggestions?								
We do not pass on your details to third parties but may wish to contact you in the future with details of special offers and talks for school groups.  If you do not wish to receive such information, please tick here:								

Jenkinson, Merlin Entertainments Group, 3 Market Close, Poole, Dorset. BH15 1NQ. Alternatively you can download it from <a href="mailto:www.sealife.co.uk">www.sealife.co.uk</a> and email it to <a href="mailto:emma.jenkinson@merlinentertainments.biz">emma.jenkinson@merlinentertainments.biz</a> Thank you!





