

# **SEA LIFE Aquarium**

### **Planning Guide**

### Welcome to SEA LIFE Kelly Tarlton's, Auckland Aquarium!

At Kelly Tarlton's we foster students' love and care for the ocean with immersive and engaging learning opportunities for students of all ages.

The mission of the SEA LIFE Kelly Tarlton's is to inspire conservation of the ocean. The aquarium is a place where people of all ages come to explore and discover the wonders of the sea. This Excursion Planning Guide is designed to help you and your parent helpers prepare for your aquarium visit to ensure that not only do your students get the most out of their visit, but you do as well!

#### **Contents**

Pre-Planning	2
Arrival Procedures	4
During Your Visit	6
Excursion Planning Timeline	7
Departing the Aquarium	8
SEA LIFE Kelly Tarlton's Map	9
Sample Schedules for Large Groups (having classroom/semi-guided tours)	10

# **Pre-planning**

### the key to an enjoyable and educational visit

Talk to your students about your visit to Kelly Tarlton's in the lead-up to your visit. If most of your students have never visited the aquarium before, be sure to show them an aquarium map and talk to them about some of the animals they will see in the aquarium. Let them visit our website and visit the habitat zones to familiarise themselves with the animals. One main question we get from students is "Do you have whales?" No we do not, so check what is in the aquarium before you visit to manage expectations.

#### **Share your excursion plan with students**

Let students know what they should expect on the day of their visit, talk them through the day from departing school to returning to school, with the fun part in between. Put together a timeline of activities for the day to familiarise themselves with events. Let them know how they will arrive, the name and focus of their lesson if they are having one, any activities they will be participating in, when and where they will have lunch, their required behaviour, toilet breaks and anything else you think is important.

#### Link educational goals of the excursion to your classroom

Students learn more and feel better about excursions when teachers use structured activities before and/ or after an aquarium visit to create a context for the experience and link it with classroom work. The aquarium has a host of curriculum materials, aligned to the New Zealand Curriculum, for teachers to utilize in their classrooms.

Our Self-Directed Program allows you and your students to explore the aquarium at your own leisure. Take advantage of the special educational talks that will occur throughout your visit.

Here is a list of current talks at the aquarium. Please note these can be subject to change so please check our website for any changes.

Time	What	Where
10:30am	NZ Fish and Shark Presentation	Oceanarium Fish Tunnel
11:30am	Penguin Feed and Talk	Antarctic Ice Adventure
12:00pm	Turtle Talk	Turtle Bay
1:00pm	Penguin Presentation (no feed)	Antarctic Ice Adventure
1:30pm	Turtle Talk	Turtle Bay
3:00pm	Fish Gallery Feed	Fish Gallery

These talks can be found on our website at:

visitsealife.com/auckland/plan-your-day/before-you-visit/feed-and-talk-times/

#### **Parent helpers and Behavioural requirements**

Parent helpers are responsible for the behaviour and safety of the students, and they shape each student's learning experience during the aquarium visit. It is important you carefully select and prepare them ahead of time. It is helpful to meet with the parent helpers before the day of the excursion. If that is not possible, make sure you provide them with written information and a schedule ahead of time. You can review their parent helper responsibilities and share your expectations of the students before you leave school. Parent helper will be responsible for the behaviour of the students, please communicate the following to your parent helpers prior to your visit.

### Behaviour Required:

#### **Stay with your Group**

All of our school visitors, from preschool through Year 12 must stay with their parent helper or teacher at all times while inside the aquarium. This includes when they are in the playground. Students are not permitted to explore the aquarium unsupervised. This policy is for the protection of your students and the safety and comfort of all visitors.

#### Be Courteous and respectful of other visitors

Talk quietly and walk through the aquarium; running, yelling and climbing are not permitted

#### Be respectful of the aquarium exhibits amd building

Use notebooks or clipboards to write against, instead of walls, windows or exhibit labels. Climbing on exhibits or railings is not permitted.

#### Help care for the animals

At touch pool areas, touch the animals gently and always keep them under the water. Do not disturb exhibit animals by tapping on the windows.

Students are not permitted to eat inside the Café unless purchasing food there.

Remember everyone must enter as a group in order to receive the school group discount. If parents are paying for themselves and walk up separate to the rest of the group they will be charged standard walk-up prices.

Please ensure that all adult helpers have received, signed and returned the Parent Helper Agreement prior to your visit. This will be attached to the confirmation email sent to you by our on-site education team.

# **Arrival procedures**

### Starting off on the right foot for a great day ahead

#### **Before your visit**

- Check you have written confirmation and that all details relating to any lessons, dates and times
  are correct. Make sure you have your Booking Number. If you do not have these your booking is not
  complete.
- 2. If you did not receive a confirmation or need to make any corrections, email learn@kellytarltons.co.nz
- 3. Confirm your transportation arrangements with your bus company or train connections.
- 4. Check where the arrival bays are for buses if arriving by bus, buses must not park in the car park at Kelly Tarlton's. There is a public bus stop at number 21 Tamaki Drive where buses may park.
- 5. Discuss Behaviour Expectations with your students
- 6. Prepare your Parent Helpers
- 7. Assign student groups in groups of ten to your parent helpers with a name badge that identifies them and their group eg. Penguins, Sharks, Turtles and so on.
- 8. Collect any educational materials and writing materials to use with students during your visit.

#### **Free Teacher Pre-Planning Visit**

You may request a free teacher planning visit to familiarize yourself with the aquarium from the Education Team one week prior to your visit date. Check out the new exhibits and plan the educational activities your students will do while they are visiting the aquarium and to complete a risk assessment.

If you wish to visit the aquarium regularly with family members it is recommended you purchase an Annual Pass for regular visits. Three visits per year are valid for approval for teachers. Free Teacher Visits are not for multiple uses.

Public Holidays are not available for free teacher visit requests.

Please email the Education Team at **learn@kellytarltons.co.nz** one week prior to your requested date. There is an approval process that you will need to go through.

#### **Arrival Information**

If arriving by bus, you may park at number 21 Tamaki Drive at the public bus stop. Your students may alight here and assemble before approaching the attraction.

**For groups conducting a self-directed tour**, you will enter through the ENTRY. When you arrive at the aquarium the first thing you'll do is check in with an aquarium staff member at the admissions desk.

Please keep your students and adult helpers in an orderly line on the ramp leading to the admissions desk while you finalise the booking, ensuring that there is space for other guests to comfortably get by.

**For groups having lessons or a semi-guided tour,** you will all enter through the EXIT building. You will be required to call the educator on 0275 340 744 upon your arrival, who will then meet you outside the EXIT building and lead the entire group in through the exit. The group having the first lesson should be at the front so that they can enter the classroom.

**For all groups,** lead teachers will need to be at the front of the group to either make payment or present the receipt (issued by the education team no later than 48hours prior to the visit) for any pre-payment that has been made. They should also have exact numbers ready to tell the staff. Being unable to provide exact numbers will result in delays as you conduct a head-count.

# During your visit What you need to know for a smooth trip

#### **Emergency Procedures**

Students should know they can ask anyone wearing a SEA LIFE Auckland Aquarium name badge or uniform for assistance.

If a student gets injured, ask anyone wearing an aquarium name badge to call for assistance and an aquarium officer will report to the location of the injured person. Teachers are responsible for communicating with their school officials in the event of a student injury. In the rare event of an emergency requiring the evacuation of the aquarium, all students, teachers and parent helpers should exit the building at the closest available exit and follow the instructions of the staff. Please be prepared to follow all instructions from aquarium representatives while organising your group. You are expected to line up together by school name. Account for all members of your group and confirm with aquarium staff. Teachers are responsible for communicating with their school officials if an emergency significantly impacts excursion timelines.

You will receive a more comprehensive Risk Assessment Matrix attached to your confirmation email.

#### **Retail Store**

Students are not permitted to enter the gift shop at any time unless they are purchasing items. In order to exit the building groups are to use the emergency exit in the Sea Horse Kingdom rather than going through the gift shop.

#### **Lunch Plans**

Please let students know they will need to carry their lunch in a backpack or bag whilst inside the aquarium. **School groups are not allowed to eat or drink on the cafe tables and chairs,** unless purchasing food or beverages from the cafe.

There are public benches that they are welcome to use, however large groups are not to congregate in an area to eat all at the same time. We simply do not have the space and it becomes a hazard to have entire areas blocked by large groups. We recommend staggering lunch time for different groups so that you are not all eating at once.

There is a large park area to the north of the SEA LIFE Kelly Tarlton's entrance about a 5 mins walk once the students have exited the attraction. This is owned by the Auckland City Council and cannot be reserved. Other members of the general public also use this area. Bins are provided for rubbish so please keep it clean.

After lunch, inspire your students to care for our planet by reminding them to clean up after themselves. Feeding birds and wildlife is discouraged as this can be harmful to animals. Students can use the bins to discard any leftover food or packaging.

## **Excursion Planning Timeline**

### Be well prepared to take stress out of it

Six wee	ks b	efore	your	trip
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- O Look for your confirmation and booking number in your email inbox
- Confirm your transportation
- O Duplicate and distribute maps and parking information for the bus driver
- O If coming with other teachers, meet to determine the schedule and learning activities for the day

#### Two weeks before your trip

- Confirm your parent helpers
- Conduct pre-visit activities
- Create your schedule for the day, including your lunch plans and communicate this accordingly

#### Two weeks before your trip

- Collect permission slips from your students
- O Gather your paperwork including Parent Helper Agreements and Behaviour Contracts
- Make sure payment has been made if intending to pre-pay, and that you have received the receipt necessary for entry
- Review the Behaviour Contract with your group
- Assign student into groups

#### Two weeks before your trip

- Confirm your parent helpers
- Conduct pre-visit activities
- Create your schedule for the day, including your lunch plans and communicate this accordingly

# **Departing Kelly Tarlton's**

# We hope you had a great time and that we will see you again soon

School groups are required to exit the attraction via the emergency exit doors located in the Seahorse Kingdom. There will be a sign indicating which door groups should go through. Once through the emergency exit doors, the car park is located to the left, up the stairs.

When you and your students depart the aquarium you should do so in good time to eat, use the bathroom, count your students and meet your connecting travel home.

Please remember to complete your feedback survey that will be sent to you at the end of the month of your visit. Feedback for us is vital in making sure we meet your requirements. It is recommended that you rebook for the following year or future dates just after your visit to ensure you have the date and time you require.

If there is anything not covered in the planning document please let the Education Team know.

learn@kellytarltons.co.nz





























11. Turtle Rescue

9. Rock Pools

+ + 5. Scott's Base +

Antarctic Ice Adventure

Penguin Ice Caves



10. Turtle Bay

**1** 

Exit to Orakei Wharf

Gift Shop

14. Fish Gallery







Shipwreck 8. 115

1. Scott's Hut

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in = Lift

Kelly Tarlton's, Auckland

Entrance





Exit to carpark



Shar

















Rescue Turtle



Sample schedule for school groups participating in 3 separate classroom sessions.

Time	Group 1	Group 2	Group 3
10:30		Seahorse Kingdom – discover a world of dragons and horses. Sea dragons and horses that is.	Fish Tunnel – take a stroll beneath the water and discover the creatures living in the temperate habitat of the open ocean.
10:45		Fish Gallery – explore the freshwater and tropical habitats in	Turtle Bay/Rock Pools – learn about turtle rehabilitation, and get up close and personal with the inhabitants of out rock
11:00	Classroom Lesson	Fish Tunnel – take a stroll beneath the water and discover the creatures living in the temperate habitat of the open ocean.	Penguins – meet our colony of King and Gentoo penguins in their sub- Antarctic habitat!
11:15		Shark Tunnel – surround yourself with sharks, rays and fish in the world's first Shark Alley tunnel!	Scots Hut –discover the adventures of early Antarctic exploration in this replica of the famous Scots Hut.
11:30	Scots Hut –discover the adventures of early Antarctic exploration in this replica of the famous Scots Hut.		<b>Lunch</b> – Kellys Alcove (base of Turtle Bay)
11:45	Penguins – meet our colony of King and Gentoo penguins in their sub-		Shark Tunnel – surround yourself with sharks, rays and fish in the world's first Shark Alley tunnel!
12:00	<b>Lunch</b> – Kellys Alcove (base of Turtle Bay)	Classroom Lesson	Fish Gallery – explore the freshwater and tropical habitats in our fish gallery.
12:15	Turtle Bay/Rock Pools – learn about turtle rehabilitation, and get up close and personal with the inhabitants of out rock		Seahorse Kingdom – discover a world of dragons and horses. Sea dragons and horses that is.
12:30	Shark Tunnel – surround yourself with sharks, rays and fish in the world's first Shark Alley tunnel!	<b>Lunch</b> – Kellys Alcove (base of Turtle Bay)	
12:45	Fish Tunnel – take a stroll beneath the water and discover the creatures living in the temperate habitat of the open ocean.	Turtle Bay/Rock Pools – learn about turtle rehabilitation, and get up close and personal with the inhabitants of out rock pool	
1:00	Fish Gallery – explore the freshwater and tropical habitats in our fish gallery.	Penguins – meet our colony of King and Gentoo penguins in their sub- Antarctic habitat!	Classroom Lesson
1:15	Seahorse Kingdom – discouer a world of dragons and horses. Sea dragons and horses that is.	Scots Hut –discover the adventures of early Antarctic exploration in this replica of the famous Scots Hut.	
1:30	НОМЕ	НОМЕ	НОМЕ



Sample schedule for school groups participating in 4 separate classroom sessions.

Time	Group 1	Group 2	Group 3	Group 4	
10:00		Seahorse Kingdom – discouer a world of dragons and horses.	Turtle Bay - learn about turtle rehabilitation at New Zealand's one and only Turtle Hospital.	Fish Tunnel – take a walk under- water and meet the creatures of the open ocean.	
10:15	Classica in Large	Fish Gallery – explore the fresh- water and tropical habitats in our fish gallery.		Turtle Bay - learn about turtle rehabilitation at New Zealand's one and only Turtle Hospital.	
10:30	Classroom Lesson	Fish Tunnel – take a walk under- water and meet the creatures of the open ocean.	Amazing Creations – design your very own fish and watch it come to life!	Rock Pools –get up close to the inhabitants of our touch tanks.	
10:45		Shark Tunnel – surround yourself with sharks and rays in our Shark Alley tunnel!	Penguins – meet our colony of King and Gentoo penguins	Amazing Creations – design your very own fish and watch it come to life!	
11:00	Seahorse Kingdom – discouer a world of dragons and horses.				
11:15	Fish Gallery – explore the fresh- water and tropical habitats in our fish gallery.		Scots Hut –discover the adventures of early Antarctic exploration.		
11:30	Fish Tunnel – take a walk under- water and meet the creatures of the open ocean.	Classroom Lesson		Scots Hut –discover the adventures of early Antarctic exploration.	
11:45	Turtle Bay - learn about turtle rehabilitation at New Zealand's one and only Turtle Hospital.		Lunch – Kellys Alcove		
12:00	Rock Pools –get up close to the inhabitants of our touch tanks.			Lunch – Kellys Alcove	
12:15	Amazing Creations – design your very own fish and watch it come to life!	Lunch – Kellys Alcove		Shark Tunnel – surround yourself with sharks and rays in our Shark Alley tunnel!	
12:30		Rock Pools –get up close to the inhabitants of our touch tanks.	Classroom Lesson	Fish Gallery – explore the fresh- water and tropical habitats in our fish gallery.	
12:45	Lunch – Kellys Alcove	Turtle Bay - learn about turtle rehabilitation at New Zealand's one and only Turtle Hospital.		Seahorse Kingdom – discover a world of dragons and horses.	
1:00	Scots Hut –discover the adventures of early Antarctic exploration.	Amazing Creations – design your very own fish and watch it come to life!	Fish Tunnel – take a walk under- water and meet the creatures of the open ocean.		
1:15	Penguins – meet our colony of King and Gentoo penguins	Penguins – meet our colony of King and Gentoo penguins.	Shark Tunnel – surround yourself with sharks and rays in our Shark Alley tunnel!		
1:30			Fish Gallery – explore the freshwater and tropical habitats in our fish gallery.		
1:45	Shark Tunnel – surround yourself with sharks and rays in our Shark Alley tunnel!	Scots Hut –discover the adventures of early Antarctic exploration.	Seahorse Kingdom – discover a world of dragons and horses.		
2:00	НОМЕ	НОМЕ	НОМЕ	НОМЕ	