

Location/Task assessed	Young children, school groups, group bookings	Date of Assessment	23-Feb-26
Location/Department	GREAT Yarmouth SEA LIFE - Entire Attraction	Review date	23-Feb-27
Risk Assessors	Julie Curtis	RA number	RA1
		Revision No.	3.0

Risk Rating (RR) = Severity (S) X Likelihood (L)

SEVERITY (S)	FATAL	4	8	12	16	8-16 - High Risk → Action required to reduce risk (immediate control if appropriate control)
	MAJOR	3	6	9	12	3-6 - Medium Risk → Consider and implement actions to reduce risk if reasonably practicable
	MODERATE	2	4	6	8	
	MINOR	1	2	3	4	1-2 - Low Risk → Generally no action required, monitor & review to ensure risk remains low
		REMOTE	POSSIBLE	PROBABLE	IMMINENT	
		LIKELIHOOD (L)				

Hazard Prompt List (see situation):
Workplace: adverse weather, cold surfaces, collision, confined space, fall from ht., falling objects, fire, glare, hot surfaces, inadequate access, noise, operation of vehicles, poor lighting, sharps, significant noise, significant vibration, slip/trip/fall, structural collapse, stressful environment, unsafe storage, unstable stacking.
Ergonomics: manual handling, poor ergonomics, repetitive motion, overreaching
Agents: biological substances, explosive substances, flammable gas / mist / fumes / dust, hazardous fluids, hazardous gas / mist / fumes / dust, ionising / non-ionising radiation, lasers, UV light.
Equipment: compressed air, crushing, cutting / severing, drawing-in / trapping, entanglement, friction / abrasion, high pressure fluid injection, impact, shearing, slips / trips / falls, stabbing / puncture, stored energy.
Electrical: direct electrical contact, electro-magnetic effects, electrostatic phenomena, indirect electrical contact, short circuit / overload, electrical source of ignition.

Hazard/Issue Identified	Persons at Risk (ie Staff, Guests, Contractors)	Existing Controls	S	L	Risk Rating	Further Controls Required to Reduce RR (if Any)				S	L	Residual Risk Rating
						What	By Whom	By When	Completed (Y/N)			
Fire	All Persons	1. Daily checks in place by Incident Manager prior to opening/during/closing the area. 2. Electrical inspection of all wiring carried out annually. 3. All non-public doors locked. Authorised Staff Only. 4. Emergency Lighting in place and tested monthly by staff and annually by external contractor. 5. Fire Alarms tested weekly by staff and annually by external contractor. 6. Evacuation procedure in place that staff have been tested on a minimum of 4 times a year. 7. Evacuation routes are all signed correctly and evacuation point is the patio outside restaurant for all staff and guests to go to in event of a fire. 8. Fire Extinguishers are checked weekly by staff and annually by external contractor. Staff are trained to use Fire Extinguishers as part of induction.	2	1	2							0
Power Failure	All Persons	Trained staff available to investigate possible causes and implement remedial measures. Torches available with sufficient spare batteries. Telephone available to contact utility company. Sufficient emergency lighting (all subject to routine checks and inspections as per BSS266 and Company policy). Merlin safety incident manager daily to respond and guide for any loss of power to ensure safety, security alarms and limited duration of emergency lighting (usually a max of 3hrs). This can depend on the distance to a place of safety (outside).	1	1	1							0
Utruly behaviour	All Persons	At least the minimum supervisory ratios met as dictated by the Local Education Authority. Site coordinator (Merlin) to brief leader on site rules and expected behaviour. Organiser to inform site coordinator of any person suffering from any form of learning difficulties or behavioural issues and to discuss suitable controls. Merlin staff to ensure suitable security measures are in place. If possible a 'quiet' area/room will be available where a supervisor (NOT Merlin staff) can take a child until they calm down.	1	1	1							0
Medical Needs	All Persons	Organisers to be aware of any children with medical needs prior to the visit. Suitable and sufficient first aid provisions will be immediately accessible and a trained first aider (preferably group leaders) must be available. If Merlin staff are needed to provide first aid, then this must be in full view of at least one other member of organising staff. Organising staff to accompany the child to hospital in the unlikely event where such action is needed and to contact the parent/guardian.	2	1	2							0
Extreme Temperatures	All Persons	Summer months can be hot inside the centre, so suitable clothing is required. During winter months the site heating is used over night to try and maintain a comfortable temperature in the centre, however suitable layers may be required.	2	1	2							0
Flood	All Persons	All tanks and displays subject to routine integrity checks. Area will be checked prior to the arrival of the group.	2	1	2							0
Security	All Persons	All doors (except fire doors) to be locked and alarms set where possible. Duty manager to ensure building is safe prior to opening on morning checks.	2	1	2							0
Child Protection	Young Persons	At least the minimum supervisory ratios, by accompanying staff, to be met as dictated by the Local Education Authority (SEA LIFE allows for 1 adult FOC per 5 children/anyone that requires a carer is FOC. No Merlin staff to be in sole company of any child for any period. Children must always be accompanied by a member of staff. All Merlin first aid Staff are enhanced CRB checked. No Merlin staff to enter toilet area unless emergency then this requires 2 staff to enter area.	1	1	1							0
Slip / Trip / Fall	All Persons	1. Daily checks in place by Incident Manager prior to opening/during/closing the area. 2. Staff in place throughout the centre monitoring areas. Duty manager do hourly walk arounds. 3. Maintenance team in place to repair any areas of concern	2	1	2							0

Staff Sign Off		
Name (BLOCK CAPITALS)	Signature	Date