

Fin-Tastic Safety

We are making sure everything is fin-tastic for your group's safe visit! Please join us in creating a safe and enjoyable experience by reviewing our updated operation & safety guidelines prior to your arrival.



Operational Updates

SEA LIFE Kansas City is taking all possible steps to continue to ensure the safety and well-being of our guests, staff and creatures as needed. This includes implementing enhanced cleaning regimens throughout the aquarium and increased cleaning and sanitizing of stations. Hand sanitizing stations will also be available and our staff are washing their hands thoroughly on a regular regimen. We will be limiting capacity in-line with government recommendations.

Capacity

Please note that SEA LIFE Kansas City is currently limiting occupant capacity to 50% in adherence to local authority guidelines. Pre-purchased bookings for groups are required and payment may be received by credit card or check only.

Entering the Aquarium

Each group will have a set allocated arrival time to prevent overcrowding and allow for the adoption of required social distancing. Each group must pre-sort into small groups prior to arrival. We recommend small groups of 5 or less. These groups must queue outside of the attraction. Only the group leader should enter the admission area to check-in. Once checked in, pre-sorted small groups may enter that attraction one at a time.

Social Distancing

Guests will be guided with directional markings, allowing them to better distance themselves while exploring the attraction. Our employees will also remind guests to maintain a respectful distance when necessary.

Closed Attractions or Offerings

As an added safety measure the following attractions and/or interactive elements are temporarily closed: Behind the Scene Tours and Educational Workshops

Additional Safety Measures

We have introduced new Personal Protective Equipment (PPE) requirements for a range of activities that our employees must follow. These include sneeze guards at points of transaction, face masks and disposable gloves.

Guests are encouraged to wear a face mask/covering in areas where social distancing could be inadvertently compromised, such as in a queue line or when interacting closely with a member of staff, but are not required.

Storage

We currently do not have space to store group belongings or packed lunches.