

Accessibility

The Aquarium has a range of accessibility tools available. These include:

- Magnifying glass
- Magnifier strip
- Magnifier sheet
- •Ear plugs
- Noise reducing ear protection

The Aquarium is fully wheelchair accessible. There are some areas which have long sloping ramps.

Mobility aids such as wheelchairs are available at no cost. I will have to leave my ID with reception. I will get my ID back when I return the wheelchair.

The Aquarium uses a lot of blue coloured moving lights, this can be a trigger for balance disorders.

Assistance animals are welcome at the Aquarium.

The Aquarium supports and recognizes the Hidden Disability Sunflower.





The Hidden Disability Sunflower Lanyards

The Sunflower is a globally recognised symbol for Hidden Disabilities.

The lanyard is a way that people with Hidden Disabilities can indicate to staff that they may need extra support time and understanding.

It is OK if I don't have a lanyard, I can still get help if I need.

If I already have a Sunflower lanyard I can bring it with me.

Sensory Information

During my visit to the Aquarium, I might come across different sensory experiences.

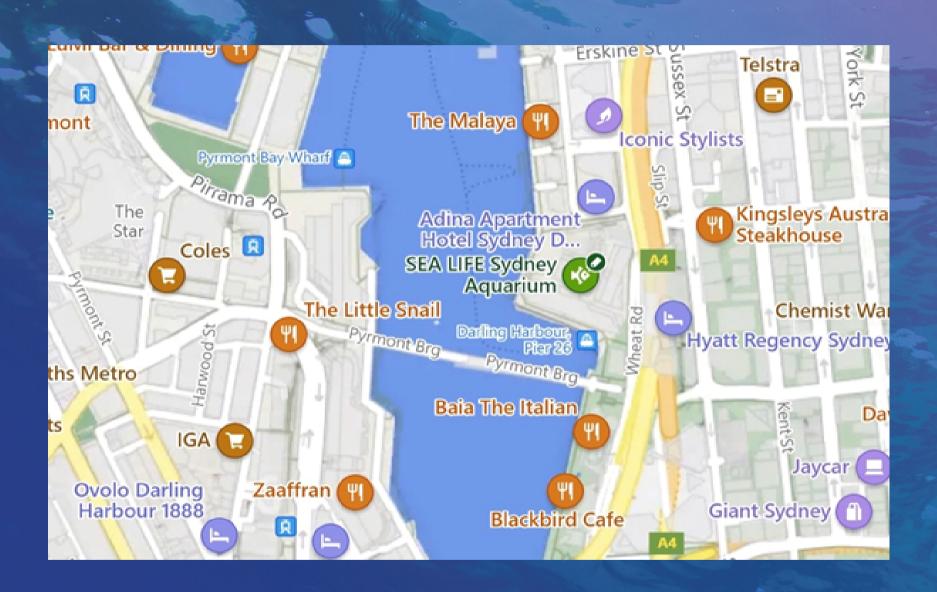
These include:

- •Smell of ocean, fish and cleaning products
- •Moving blue lights on the floors and walls
- Very bright areas
- Very dark areas
- •Things I can touch and feel
- Very loud areas
- Crowding

There are seats throughout the Aquarium where I can take a break if I need.







Where to find the Aquarium

Sea Life Sydney Aquarium is located at 1-5 Wheat Road, Sydney NSW 2000

The Aquarium is open at different times on different days.

I can check what times the Aquarium is open going to this website link:

www.visitsealife.com/sydney/plan-your-day/before-youvisit/opening-hours/

I will need a ticket to get in to the Aquarium I can buy my ticket online at: www.visitsealife.com/sydney/tickets

Parking

I can park at one of the Wilson parking stations near by.

I can receive discounted parking at Wilson parking if I am visiting the Aquarium.

To get discounted parking I will need to:

- •Pre-book my parking online or via the Wilson Parking App
- •Select from one of these car parks:
- •100 Murray Street (Harbourside)
- Citipark
- Darling Park
- Darling Quarter
- •383 Kent Street
- •321 Kent Street
- Darling Square
- •Enter the promo code 'MERLIN' before I pay

I can find the parking stations listed on the SEALIFE website





Public Transport

Train

The Aquarium is a short walk from Town Hall or Wynyard train station.

Bus

If I have a ticket for Big Bus Sydney, I can ride to the Aquarium stop on Wheat Road.

I could also take any bus that goes to Market Street or King Street and walk down the hill to Darling Harbour.

<u>Ferry</u>

I can catch the Public ferry services to Darling Harbour.

The ferry will depart from Circular Quay (Wharf 5) every half an hour.

Light Rail

The Aquarium is a short walk from either the Convention Centre or Pyrmont Bay light Rail stations.

Entering the Aquarium

The entrance to the Aquarium is from Darling Harbour.

I may have to line up to get in.

After I enter I can have my photo taken by the staff.

If I do not want my photo taken I can say no.

I should wait for the people having their photo taken to finish before I walk past.

Sensory warning

- The camera uses a flash.
- This is very bright.
- I can wear sunglasses if I need.



Aquarium Entry



High sensory area warning



Toilets

There are toilets located at the entrance, middle and exit of the Aquarium.

I should try to go to the toilet before I go inside the Aquarium as it is hard to get to the toilet from the middle of the Aquarium.

The toilet is located just after the Antarctic Penguins exhibit.

There are changing facilities located in both the ladies bathroom and the accessible bathroom.

can ask for help to find the toilets if I need.

What to expect

There are lots of things to see and do at the Aquarium. These might include:

- •Interactive activities
- Projections
- •Sea animals like sharks, jellyfish and sea turtles
- •Walk through tunnels to see the sea life swimming around me
- Areas that have open air
- •Talks about the animals
- Virtual Reality

There might be other things to see and do at the Aquarium, I can check on the Aquarium website to see what is on before I visit.





The Penguin Expedition Boat Ride

The Aquarium has a special experience called the Penguin Expedition Boat Ride.

It is a short (3-5 minutes) boat ride that slowly floats around the Penguin enclosure

Things I need to know about the Penguin Expedition Boat Ride:

- I can choose to ride the boat ride if I want to
- I do not need an extra ticket
- I might have to line up and wait
- It is ok if it I have to wait a long time, I will still get to ride
- It is very cold inside the penguin enclosure, I might want to wear warm clothes
- At the beginning of the boat ride, I will be sprayed with a small amount of fake snow
- The snow will not make me wet
- The boat might bump on the sides of the enclosure, it is OK the boat will not tip over

Aquarium Rules

There are rules that I need to follow inside the Aquarium.

These rules help keep me and the animals safe.

The most important rules to remember are:

Rule 1: Do not bang on tanks

• I must not hit, tap or bang on the glass.

Rule 2: No eating food or drinking inside the Aquarium

- I must not eat inside the Aquarium
- It is ok to drink from my water bottle if I need

The Aquarium staff will help to remind me of the rules if I forget.





Eating & Drinking

I must not eat inside the Aquarium.

I can eat inside the café or outside of the Aquarium.

It is OK to drink from a water bottle inside the Aquarium.

I can bring my own food with me if I want to.

If I have a bank card with me I can buy food from the Aquarium café.

The café sells pies, pastries, sandwiches and drinks.

Who to ask for help

I can ask Aquarium staff for help if I need.

They wear blue SEA LIFE t-shirts.

I can find staff throughout the Aquarium or at the ticket desk.





Gift Shop

The Aquarium has a gift shop, it is located at the exit of the Aquarium.

The gift shop sells lots of different things like sea animal plushies, keyrings and books.

If I have a bank card, I can buy something from the gift shop.

I do not have to buy something if I don't want to.

I can look at the different things the gift shop sells before I go to the Aquarium by looking at the SEALIFE website.

Leaving the Aquarium

When I am finished at the Aquarium I can leave.

If I am with a group or my family I should wait for them to be finished too.

I can visit the Aquarium another day If I would like.



